

REQUEST TO USE

THE EPOŠTA SERVICE FOR NATURAL PERSONS



TO BE COMPLETED BY THE USER

*First Name *Last Name

*ISO Country Code + PIN Date of Birth

Address (as provided on the ID card)

*Street *Home No. District

*City / Municipality *Country

PO Code (Zip Code) *PO Name

Delivery Address (to be completed only if different from the address on the ID card)

*Street * Home No..... District

*City / Municipality *Country

PO Code (Zip Code) *PO Name

Identification Data

* ID Card / Passport Number¹ * ID Card Place of Issue / Passport Country of Issue¹

* ID Card / Passport Expiry Date¹ Phone

Mobile Phone *E-mail

Educational Qualifications Secondary Post-Secondary University Gender M F

By signing this Request Form, the requester confirms that he is fully aware of the following conditions:

1. This Request is submitted for the purpose of establishing a contractual relationship concerning the use of the ePost Service (hereinafter: ePost Service) defined in Article 3 of the General Terms and Conditions of Use of the ePost Service for Natural Persons (hereinafter: General Terms and Conditions) with HP-Hrvatska pošta d.d., Jurišićeva 13, 10000 Zagreb, PIN: 87311810356, as the service provider (hereinafter: Service Provider).
2. The contractual relationship to be established pursuant to the Request will be made for an indefinite period of time.
3. The ePost service will be activated without delay and no later than within forty-five (45) days from the date of submission of this Request, unless the Service Provider has a reason to reject it.
4. By signing this Request Form, I explicitly state that I want to start using the ePost service without delay, i.e. that I want to start using the service immediately after its activation and prior to the expiry of the deadline of fourteen (14) days provided for unilateral contract termination under the Consumer Protection Act.
5. By signing this Request Form, I explicitly confirm that I am aware of the right to terminate the contract within fourteen (14) days of the date of signing if the contract is made in the form of a distance contract and/or an off-premise contract, i.e. a contract signed outside the business premises of the Service Provider, as prescribed under Article 72 of the Consumer Protection Act.
6. By signing this Request Form, I explicitly confirm that I am aware of the fact that if I start using the ePost Service prior to the expiry of the deadline for unilateral termination, pursuant to the statement given in Section 4 hereof, I will:
 - a) in case of termination, be required to pay a portion of the agreed price which is proportionate to the services provided by the Service Provider until the moment he received the notice of unilateral contract termination, where the proportionate price that I will be required to pay in that case will be calculated on the basis of the total agreed price;
 - b) not have the right to unilaterally terminate the contract for the service defined in Article 4 of the General Terms and Conditions if the Service Provider has provided the relevant service in full.
7. The prices for the ePost services are provided in the ePost Service Price List. By signing this Request Form, the General Terms and Conditions, the Conditions of Use / Pre-Contract Notice, the ePost Service Price List and other operating terms and conditions referred to in the General Terms and Conditions, I confirm that I have:

agreed to download in electronic format from the website of the Service Provider, www.eposta.hr, and that I therefore give my explicit consent to receive in some other durable medium

received in paper format

8. By signing this Request Form, I confirm that I am aware of the General Terms and Conditions, the Conditions of Use / Pre-Contract Notice, the ePost Service Price List as well as other operating terms and conditions referred to in the General Terms and Conditions, and that I fully accept the same.
9. The Conditions of Use / Pre-Contract Notice, the General Terms and Conditions, the Notification of Approval of the Request to Use the ePost Services, the ePost Service Price List and other operating terms and conditions referred to in the General Terms and Conditions constitute, together with this Request Form, the contract for the provision of ePost services (hereinafter referred to as: Contract). If the contract is made in the form of a distance contract, within the meaning of the Customer Protection Act, the Notification of Approval of this Request will serve as a confirmation of the contract. If, on the other hand, the contract is made in the form of an off-premise contract, within the meaning of the Consumer Protection Contract, i.e. if the contract is made outside the business premises of HP-Hrvatska pošta d.d., it will be deemed that the requirement to deliver a signed contract, as prescribed in Article 63, Section 1 of the Consumer Protection Act, is complied with once the Notice of Approval of this Request is delivered and the documents referred to in Section 8 of this Request Form are received/downloaded by the service user in the manner requested by the same.
10. By signing this Request Form, I explicitly acknowledge that the Service Provider may change the Conditions of Use / Pre-Contract Notice, which constitutes an integral part of the Contract, in the same way as he can change the General Terms and Conditions.
11. By signing this Request Form, I state that all my personal information entered on this Request Form is true and accurate and that I am aware of the requirement to notify the Service Provider without delay of any changes with regards to the same.
12. By signing this Request Form, I explicitly consent to the use of my personal information entered on this Request Form and contained in the identification document attached hereto for the purpose of signing and executing the Contract and for the Service Provider's internal record-keeping purposes, particularly for the purpose of identity authentication, debt collection, misuse prevention, risk management as well as protection of my interests and the interests of the Service Provider. I further consent to the assignment of outstanding claims by the Service Provider to third parties, in which case I authorize the Service Provider to assign my personal information along with such claims.
13. By signing this Request Form, I, as the requester, express my will and intent to, subject to the approval of this Request by the Service Provider, enter into a contract with HP-Hrvatska pošta d.d. as the service provider, which contract will include this Request Form, the Notification of Approval of the Request by the Service Provider, the General Terms and Conditions, the Conditions of Use / Pre-contract Notice, the ePost Service Price List and other applicable operating terms and conditions referred to in the General Terms and Conditions as its integral parts.

14. By signing this Request Form (please choose)

I agree I don't agree

to receive notifications about the products and services of the HP Group, their special deals and benefits, new products and services, as well as to receive notifications and inquiries for service quality improvement and market research purposes, including direct textual and voice messages as well as notifications sent via electronic communication channels, e-mail, eBox or through personal contact.

15. By signing this Request Form (please choose)

I agree I don't agree

to receive notifications about the products and services of the listed issuers/advertisers, their special deals and benefits, new products and services, as well as to receive notifications and inquiries for service quality improvement and market research purposes, including direct textual and voice messages as well as notifications sent via electronic communication channels, e-mail, eBox or through personal contact.

16. By signing this Request Form (please choose)

I agree I don't agree

to receive electronic bills of all business users (issuers) distributing electronic bills via the ePost Service, which I also use.

17. By signing this Request Form, I confirm that all changes concerning my permanent/temporary address, which I will use in my user account settings together with my user name and password, are true and accurate and that HP-Hrvatska pošta d.d. may use the same for delivery purposes in connection with the execution of the rights and obligations arising from the Contract and with regards to the products and services of HP-Hrvatska pošta d.d. I agree that the stated address may be used for all other delivery purposes in connection with the products and services of HP-Hrvatska pošta d.d.

18. By signing this Request Form, I confirm that I agree to receive the bills for all charged services and other documents from the Service Provider and the selected issuers in an electronic .pdf file format to my electronic ePost Service mailbox (eBox).

19. By signing this Request Form (please choose)

I agree I don't agree

that the data concerning my permanent/temporary address may be visible to other users as well as issuers and advertisers of the ePost Service.

20. By signing this Request Form (please choose)

I agree I don't agree

to receive notifications concerning the bills, documents and messages received to my e-mail address.

*In _____, _____
City and Date

* Service User Signature _____

TO BE COMPLETED BY THE POST OFFICE / BRANCH EMPLOYEE

*Datum zaprimanja *Ime prezime potpis djelatnika *LAUS šifra djelatnika *Broj ureda / poslovnice *Naziv ureda / poslovnice

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M.P.

¹ Croatian citizens enter the data from their ID cards and foreign citizens enter the data from their passports

* Required Fields
PO-Post Office